

413 Durham Road, Gateshead, NE9 5AN

1. The Licensee, that is the person in whose name the Premises Licence is issued, and the Designated Premises Supervisor shall ensure that at all times when the premises are open for any licensable activity, there are sufficient competent staff on duty at the premises for the purpose of fulfilling the terms and conditions of the Licence and for promoting the Licensing Objectives.
2. A CCTV system shall be designed, installed and maintained in proper working order, to the satisfaction of, and in consultation with, Northumbria Police. Such a system shall:
 - Be operated by properly trained staff;
 - Be in operation at all times that the premises are open;
 - Ensure coverage of all public entrances and exits, till areas and other areas as required by Northumbria Police;
 - Have a member of staff present and trained in the retrieval of CCTV footage
 - Cover the inside and outside of the premises.
 - Be capable of recognition of all persons entering the premises.
 - Provide continuous recording facilities for each camera to a high standard of clarity. Such recordings shall be retained on tape/disc/hard drive or otherwise for a minimal period of 28 days and shall be supplied to a Police Officer or authorised Officer of the Local Authority on request. Images recorded are to be retained in an unedited format and the CCTV system must continually record whilst the premises is open to the public.
3. All staff shall be trained in accordance with Licensing Act 2003 prior to making sales of alcohol. The training shall include the prevention of underage sales & correct forms of ID, proxy purchasing, sales to drunks, zero tolerance to drugs, conflict resolution. The training will be followed up by tests & on-going refresher training. The training manual & all staff documented training records will be made available to officers of the Local Authority or Northumbria Police upon request
4. An incident book will be maintained and used.
5. Operate a zero tolerance drugs policy
6. A fire risk assessment will be in place.
7. Clear and legible notices shall be displayed at exits and other circulatory areas requesting patrons to leave the premises having regard to the needs of local residents. In particular, the need to refrain from shouting, slamming car doors and the sounding of car horns shall be emphasised.
8. A 'Challenge 25' policy shall be adopted, implemented and maintained ensuring that all members of staff are trained to refuse sales to anyone who appears to be under the age of 25 and who is seeking to purchase any age restricted product unless that person provides credible photographic proof of age evidence. Such credible evidence, which shall include a

photograph of the customer, will either be a Proof of Age card carrying a "PASS" logo, passport, photographic driving licence or military ID. No other evidence of age and identity may be accepted.

9. A refusal register will be maintained and used.
10. No alcohol deliveries are permitted.
11. There will be no change to the brand or operating style of the premises which shall trade in the style of a micro-pub without prior written notice to the Licensing Authority and Northumbria Police, which shall include details of the brand or operating style of the premises. The Licensing Authority shall advise within 21 days whether a formal application for variation or a new application is required and the licence holder shall comply with that direction
12. Doors and windows to the premises shall be kept closed during entertainment.
13. No amplified sound system or similar equipment shall be operated or used on the premises until such time as a Noise Management Plan has been agreed to the satisfaction of the Council's Environmental Health Service.